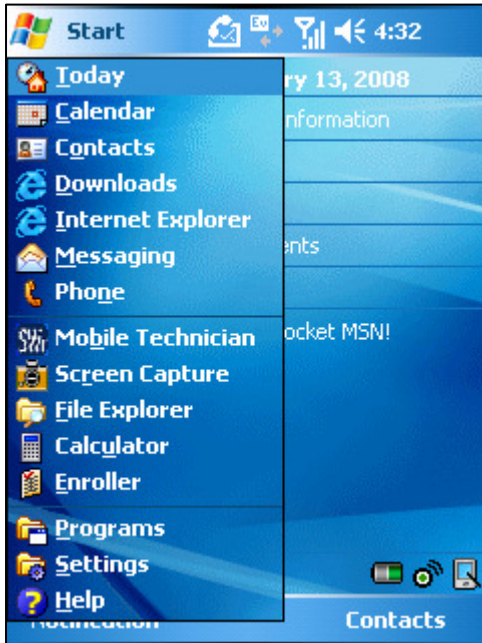


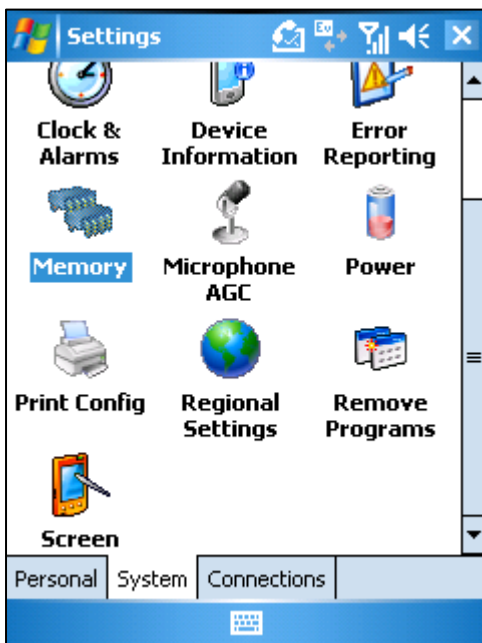
## How to activate Mobile Technician on your phone

Occasionally, the Mobile Technician software will be hidden behind other applications on your phone. Sometimes when this happens, the icon will no longer bring Mobile Technician back to your screen. If the application happens to disappear to the background and you cannot get it run from the start menu or programs, follow these directions to activate it.



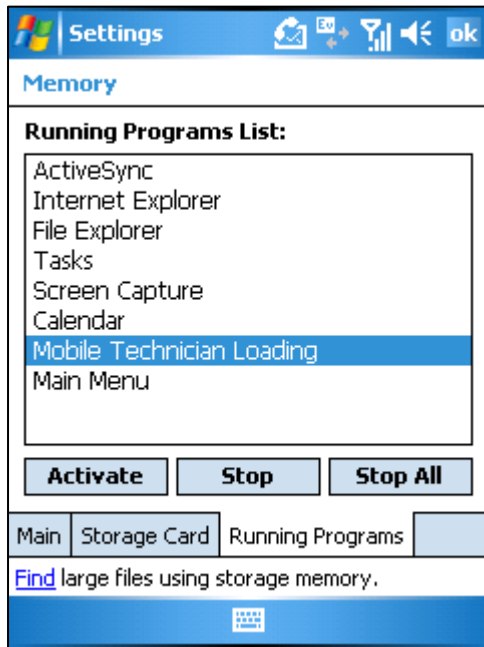
Click on the **Start** Button at the upper left corner.

Select **Settings** from the start menu

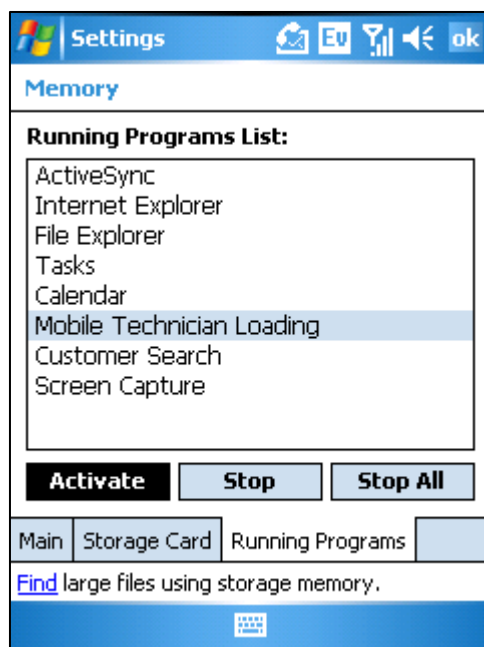


Select the **System** tab at bottom of the settings window. On the system tab, scroll to find the **Memory** icon and click to activate the memory settings.

This screen gives you information about the memory of your phone and which programs are currently running. Select the **Running Programs** tab at the bottom of the screen. It



will display a list of programs that are currently running on the phone. Find the screen you were on when the application was hidden. Usually a good rule of thumb is the last Mobile Technician screen on the list.



After selecting Mobile Technician screen, touch the **Activate** button on the screen to bring this screen back to the forefront.