

Everything in the palm of your hand!

Using the authorized SWRemote equipment and software, a technician can manage the entire job process from start to finish. This includes access to job information, job status monitoring, barcode scanning of parts & tasks, and point-of-sale credit card billing. In addition to the Pocket PC phone, the application uses a specialized 3-in-1 barcode scanner, credit card swipe reader, and mobile printer.

Stop wasting time talking on the phone!

The SWRemote system automatically delivers each job to the technician. No more talking back and forth to the dispatcher for 15 minutes on each job. All the information the tech needs is available from the handset – turn-by-turn driving directions, service histories, equipment information, and much more!

Arrive at the job with the right parts!

Do you spend time reviewing your trucks' inventory for restock at the end of each day? Not anymore. The barcode scanner automates all your truck inventory. You get real-time insight into one of your most important resources, the "mobile warehouse" on each truck. At the end of the day, you can print a report that will tell you exactly what parts to restock on each vehicle.

Don't wait to get paid by your customers!

SWRemote allows you to take credit card payments at the end of the job.



ADDITIONAL BENEFITS:

- Fewer dispatchers required to service technicians.
- Dispatchers can focus on other revenue generating activities.
- Technicians have all the information required to provide excellent customer service.
- Technicians can now generate sales leads via proactive questions at the end of the job.
- Automation brings lower costs - this goes directly to your bottom line.
- Reduced staff time tracking down billing problems, like credit card number errors, etc.
- Reduced accounts receivables: invoices/payments process immediately upon customer signature.